

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4142512
<b>Application Number:</b>	10644677
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	6446
<b>Title of Invention:</b>	Management of support center calls
<b>First Named Inventor/Applicant Name:</b>	Kimberly J. Hughes
<b>Customer Number:</b>	37945
<b>Filer:</b>	Duke Weider Yee/Christie Loven
<b>Filer Authorized By:</b>	Duke Weider Yee
<b>Attorney Docket Number:</b>	END920030069US1
<b>Receipt Date:</b>	20-OCT-2008
<b>Filing Date:</b>	20-AUG-2003
<b>Time Stamp:</b>	16:14:19
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$130
RAM confirmation Number	1688
Deposit Account	503157
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 (National application filing, search, and examination fees)

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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment/Req. Reconsideration-After Non-Final Reject	END920030069US1_AmendmenttoOfficeAction1_10-20-08.pdf	70324 08c7a735b680780f653c792d7b75041058d995	no	10

### Warnings:

### Information:

2	Extension of Time	END920030069US1_Petitionfor Extension_10-20-08.pdf	20071 08b6e0cb85b1deecf60f9fc8a16d1ab75ba5c	no	1
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### Warnings:

### Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	30360 aaad66c39ee799f0ab15ef33dc5d8281122c9b92	no	2
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### Warnings:

### Information:

Total Files Size (in bytes): 120755

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### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.